

Quality Assurance Policy Statement

Data Centre Environments Ltd carries out design and installation of computer racks/cabinets, cold and hot aisle containment systems, cabling support infrastructure in data centres and computer rooms in the public and private sectors.

Data Centre Environments Ltd is committed to maintaining and continually improving our Quality Management System. The Company is committed to providing a service that is tailored to our customer's specification and satisfies all statutory and regulatory requirements.

Data Centre Environments Ltd displays its commitment to quality assurance by implementing and maintaining a quality management system that aligns to the requirements of ISO 9001 Quality Management System.

The Company employs a systematic approach that defines how the business will progress.

The main Objectives are:

- Customer: To achieve high levels of Quality and Customer Satisfaction with a view to the delivery of repeat business and to win new customers.
- Finance: To manage sustained profitable growth whilst minimising risk.
- Internal Business Process: To ensure effective execution through continually improving our Business and Management processes.
- Organisation, Communication, Learning & Growth: This is achieved through well trained, motivated staff that are equipped with the appropriate skills to deliver our projects in a safe, efficient and effective manner.

In order to achieve these objectives we will continually review our internal Quality Systems, by which our on-going performance is monitored and recommendations for change are made within a framework that has the need for continual improvement as its primary aim.

For the Quality Assurance Policy to succeed, the management ensures that we:

- Regularly review quality systems to ensure continual improvement
- Ensure all employees are aware of their responsibilities within the Quality Assurance Policy
- Promote team work at all levels
- Provide resources and training necessary to ensure all employees meet the required level of quality and performance to maintain a high standard of workmanship
- Carry out regular appraisals with employees to encourage a committed and motivated workforce to produce the highest level of service to our customers
- Ensure that all sub-contractors and others who are involved in our projects meet the required quality standards

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- Ensure Health & Safety policy is implemented at all times with risk assessments and method statements produced where required
 - Form an effective communication structure
 - Minimise the waste of materials and resources in line with our Sustainability Policy
 - Handover quality projects on time, within budget and defect free with the provision of all required documents

Within Data Centre Environments Ltd, quality forms an integral part of the company's sustainable business strategy. We are committed to achieving high standards of quality in all areas of our activities thus ensuring and exceeding customer expectations.



Rupert Wolgram

Director

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